

## **PUBLIC UTILITIES REGULATORY COMMISSION**

OFFICE LOCATION:
15T FLOOR OF NCA BUILDING
OPPOSITE THE REGIONAL COORDINATING COUNCIL
TEMALE, NORTHERN REGION
NT-0027-8091

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## PURC/NR/NEDCo.NR/18/RM/2025.08

August 4, 2025

The Area Manager Northern Electricity Distribution Company Tamale

Dear Sir,

## Request for Exemption of Institutions in the On-going Withdrawal of Outdoor Services

The Public Utilities Regulatory Commission (PURC) of the Northern Regional office would like to respectfully acknowledge the strike action being taken by your staff in response to the unfortunate and regrettable incident involving attacks on some of your staff.

While we empathize with your organization and condemn such acts of violence, we kindly appeal for your consideration to exempt certain critical public institutions from the on-going service withdrawal to the general public.

These institutions include:

- a) All Health Facilities
- b) Educational Institutions
- c) Water Treatment Plant
- d) Ghana Airport Company

The Commission commenced extensive stakeholder engagements to assist addressing the concerns of your staff which in the view of the Commission are legitimate.

Counting on your usual cooperation and look forward to a favorable response.

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E-MAIL: info@purc.com.gh WEBSITE: www.purc.com.gh Thank you.

Yours faithfully,

Ali Simon Jarana

Northern Regional Manager